

Attachment 4: Engagement Evaluation Survey Results

Results and evaluation of Designated Entity's engagement

The engagement was evaluated by DHUD Communications and Engagement Specialist.

Evaluation statement	Response
<p>1 Engagement occurred early enough for feedback to genuinely influence the planning policy, strategy or scheme (Principle 1)</p>	<ul style="list-style-type: none">✓ Engaged when there was opportunity for input into scoping✓ Engaged when there was opportunity for input into first draft<input type="checkbox"/> Engaged when there was opportunity for minor edits to final draft<input type="checkbox"/> Engaged when there was no real opportunity for input to be considered <p>Consultation with major landowners, affected councils, key state government agencies and utility providers began very early in developing the scheme and enabled input into scoping.</p> <p>Affected landowners and councils were invited to provide feedback on the first and second draft Draft Outline that guided development of the scheme.</p> <p>The Concordia Working Group and key state government agencies continued to provide input and help shape the draft Concordia Code Amendment, including the infrastructure concept plan, released for consultation.</p> <p>Infrastructure SA, DHUD, DIT, major landowners, The Barossa Council and the Town of Gawler were provided with early drafts of the practitioner guidelines and policies. This was then followed up with briefings and feedback was gathered to help finalise the draft documents ahead of the mandatory engagement period.</p> <p>A briefing was provided to UDIA and other key industry stakeholders received the draft documents ahead of the mandatory engagement period and were offered a briefing on request.</p> <p>See Section 14.1 for details on engagement prior to the mandatory engagement on the draft scheme.</p>

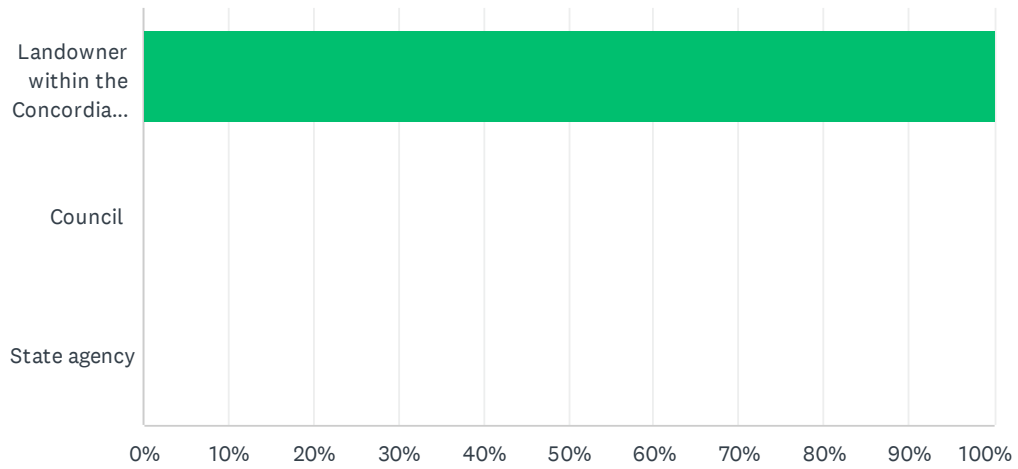
Evaluation statement	Response
<p>2 Engagement contributed to the substance of the scheme (Principle 1)</p>	<p> <input checked="" type="checkbox"/> In a significant way <input type="checkbox"/> In a moderate way <input type="checkbox"/> In a minor way <input type="checkbox"/> Not at all. </p> <p>As a direct result of feedback received from affected landowners, councils, state agencies and other key stakeholders, a number of changes were made in finalising the scheme for the Minister’s consideration.</p> <p>This includes:</p> <ul style="list-style-type: none"> • refining the charge and scope of projects • clarifying apportionment • additional internal transport interventions • additional/updated content re Sturt Hwy link and contingencies for transport interventions • updates to water infrastructure details, including stormwater and wastewater • improved information regarding staging and triggers • updates to better align with the Concordia Code Amendment and land budget. <p>See Section 18 for details of changes made to the scheme following engagement.</p>
<p>3 The engagement reached those identified as the community of interest (Principle 2)</p>	<p> <input checked="" type="checkbox"/> Representatives from most stakeholder groups participated in the engagement <input type="checkbox"/> Representatives from some stakeholder groups participated in the engagement <input type="checkbox"/> There was little representation of the stakeholder groups in engagement </p> <p>Submissions were received from the affected councils, major landowners and several private landowners.</p> <p>There were good levels of engagement with affected landowners and councils, with more than 25% of all affected landowners and both councils engaging directly with the team at online and in-person information sessions and direct meetings/briefings.</p> <p>All stakeholders identified in the engagement plan were directly provided with information and representatives from most stakeholder groups participated in the engagement. Representatives of all state agencies identified in the engagement plan</p>

Evaluation statement	Response
	<p>and several industry organisation attended briefings and local government briefings/meetings were held. These activities, as well as the Policy Forum, also engaged with planning professionals.</p> <p>Representatives from all organisations involved in governance groups, including utility providers, received briefings.</p>
<p>4 Engagement included the provision of feedback to community about outcomes of their participation</p>	<p> <input checked="" type="checkbox"/> Formally (report or public forum) <input type="checkbox"/> Informally (closing summaries) <input type="checkbox"/> No feedback provided </p> <p>A ‘what we heard’ summary was emailed directly to everyone that participated in the engagement by submitting feedback and affected landowners who had provided an email address, along with the engagement evaluation survey, shortly after consultation closed.</p> <p>When the Code Amendment is finalised the full engagement report will be sent directly to affected landowners, councils and state agencies, key stakeholders and published on the PlanSA website.</p> <p>Information will also be shared with the broader community in-line with the closing the-loop communications in the engagement plan.</p>
<p>5 Engagement was reviewed throughout the process and improvements put in place, or recommended for future engagement (Principle 5)</p>	<p> <input checked="" type="checkbox"/> Reviewed and recommendations made in a systematic way <input type="checkbox"/> Reviewed but no system for making recommendations <input type="checkbox"/> Not reviewed </p> <p>Engagement was reviewed throughout and a number of additional tactics were delivered in response.</p> <p>These included an additional invitation to landowners to attend the information sessions and a reminder of the closing date for submissions.</p> <p>Consultation was also extended by 3 days in response to stakeholder feedback during the consultation period.</p> <p>See Section 17.2(5) for details of how the engagement process was reviewed and improved.</p>

Evaluation statement	Response
Identify key strength of the Charter and Guide	It ensures affected landowners are well informed and given the opportunity to influence the final scheme. It also ensures engagement is evaluated to support improvements in future engagement processes.
Identify key challenge of the Charter and Guide	Evaluation of the engagement process is carried out prior to completion of the scheme report, meaning evaluation of how much influence people have over the final outcome is made before the final outcome is decided.

Q1 What is your interest in the draft Concordia Basic Infrastructure Scheme?

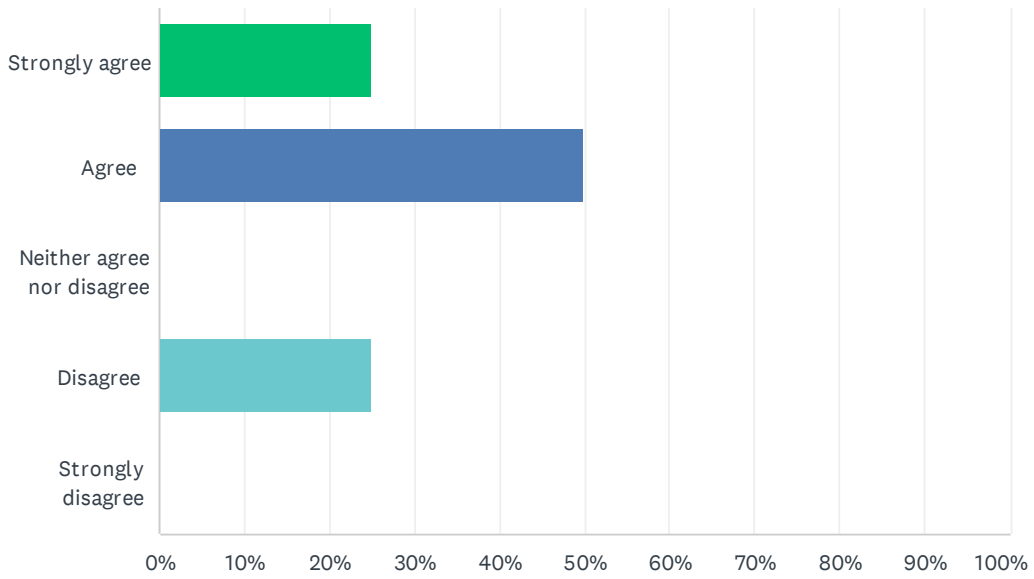
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Landowner within the Concordia growth area	100.00%	4
Council	0.00%	0
State agency	0.00%	0
TOTAL		4

Q2 I feel the engagement genuinely sought my input to help shape the proposal

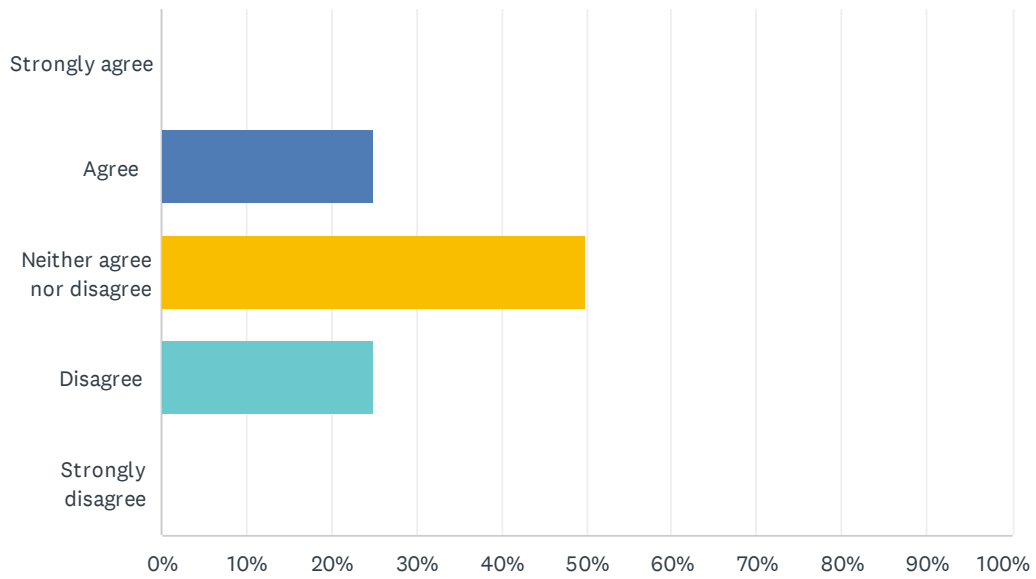
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	25.00%	1
Agree	50.00%	2
Neither agree nor disagree	0.00%	0
Disagree	25.00%	1
Strongly disagree	0.00%	0
TOTAL		4

Q3 I am confident my views were heard during the engagement

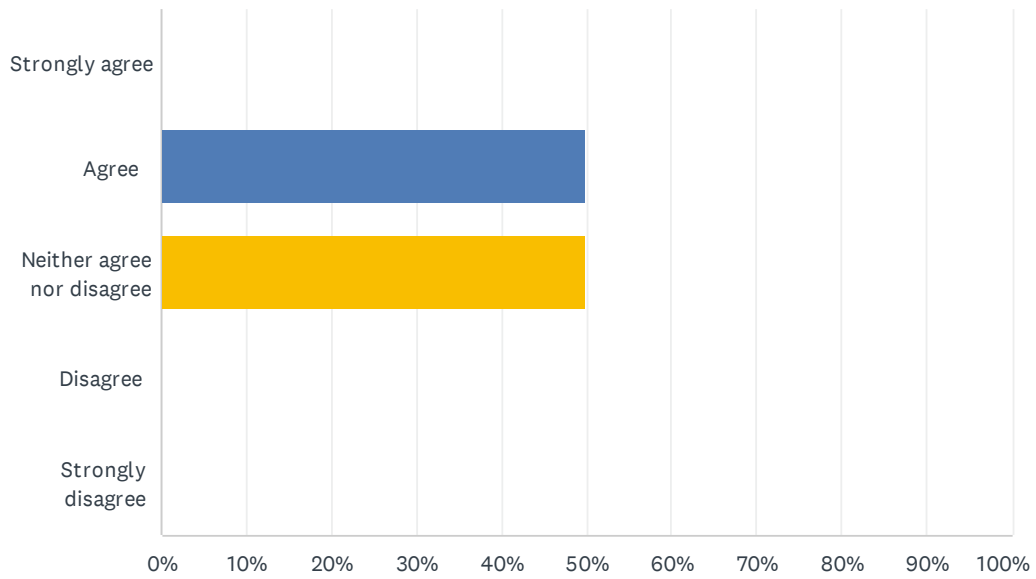
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	0.00%	0
Agree	25.00%	1
Neither agree nor disagree	50.00%	2
Disagree	25.00%	1
Strongly disagree	0.00%	0
TOTAL		4

Q4 I was given an adequate opportunity to be heard

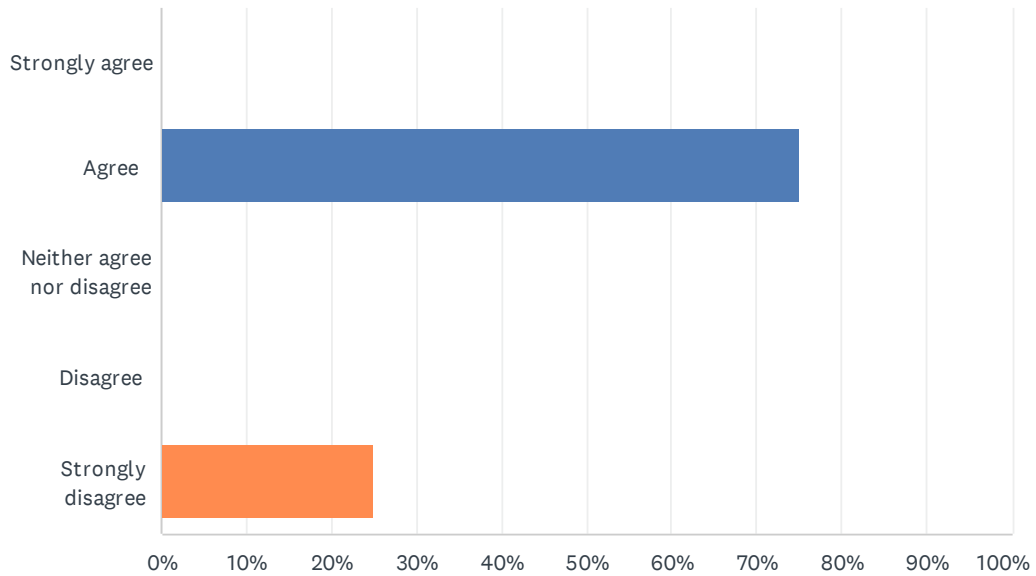
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	0.00%	0
Agree	50.00%	2
Neither agree nor disagree	50.00%	2
Disagree	0.00%	0
Strongly disagree	0.00%	0
TOTAL		4

Q5 I was given sufficient information so that I could take an informed view

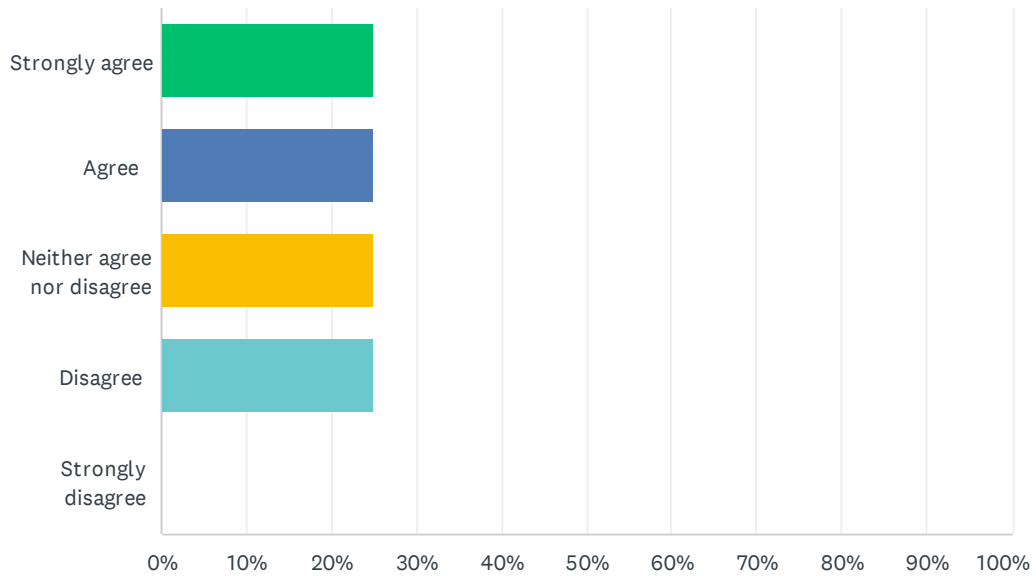
Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	0.00%	0
Agree	75.00%	3
Neither agree nor disagree	0.00%	0
Disagree	0.00%	0
Strongly disagree	25.00%	1
TOTAL		4

Q6 I felt informed about why I was being asked for my view, and the way it would be considered

Answered: 4 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	25.00%	1
Agree	25.00%	1
Neither agree nor disagree	25.00%	1
Disagree	25.00%	1
Strongly disagree	0.00%	0
TOTAL		4

Q7 Do you have any other feedback or comments you would like to share on the engagement process?

Answered: 3 Skipped: 1

#	RESPONSES	DATE
1	I moved here to live in the country 26 years ago, I am extremely unwell with mental illness and I hate being in towns or cities. I believe the city will engulf my home and turn it into a living hell for me. I struggle to deal with other humans and every time I do I suffer the fallout for months. This whole thing has destroyed what little well being I had entirely and in truth will destroy my entire life. I know that anything I say and anything I do will be worthless so I have done nothing so far and intend to do nothing in the future. I am too unwell to ever consider selling and moving. I wanted to stay in this place until I die and hopefully have some measure of personal peace and safety. This development has destroyed that forever.	12/12/2025 12:37 PM
2	I just feel that the whole project is going ahead No Matter what we think. I am Disappointed that they will not be going out to connect to the Sturt Highway in the beginning of these works & planning.	12/9/2025 3:17 PM
3	Certainly not all concerns covered. Transport issues still to be resolved Thanks	12/9/2025 10:43 AM