

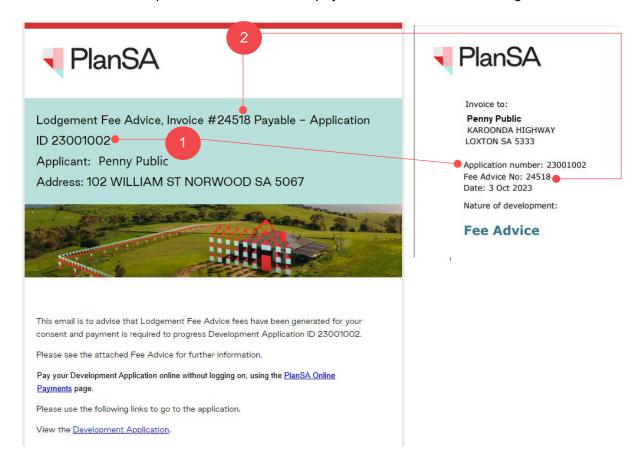
About

The PlanSA online payments option enables an individual to make a fee advice payment without having to create an online account to use the ePlanning system. All a person needs is the email notification advising a 'payment is required to progress the development application' or the paper-based 'Fee Advice'.

Supplied on the 'Fee Advice' or 'email notification' are two pieces of information:

- 1. The application ID, and
- 2. The invoice number

Both numbers are required to make an online payment without an account login.

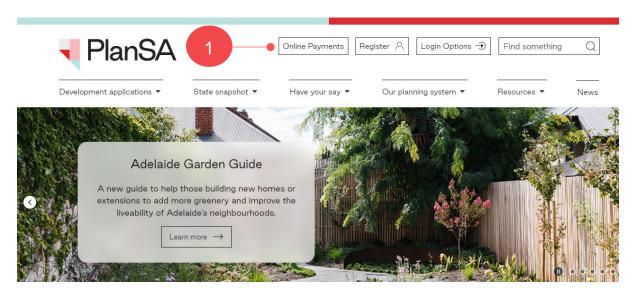




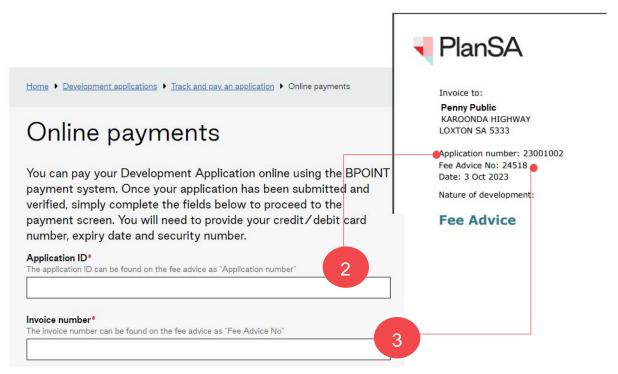
Getting Started

Open the PlanSA portal to make an online payment from the **Home** page.

1. Click on Online payments.



- 2. Enter the application ID (Application number) located on the Fee Advice.
- 3. Enter the invoice number (Fee Advice No) found on the Fee Advice.



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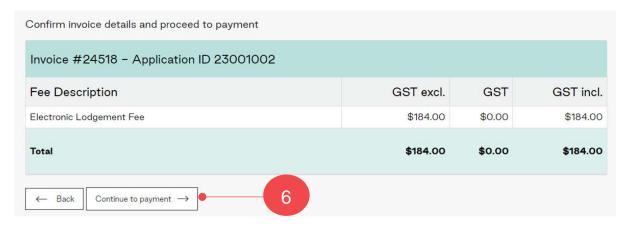
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- 4. Confirm you are not a robot.
- 5. Click on Get invoice details.



The fee advice (invoice) details and fee description will display.

6. Click **Continue to payment** \rightarrow or \leftarrow **Back** to make a correction.



The payment session will open. Enter your credit card details and then Pay Now... to confirm.

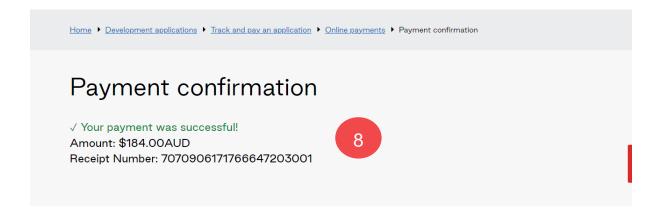
Important!

Do not close your browser or navigate away from the payment session without completing your payment or selecting **Cancel**.

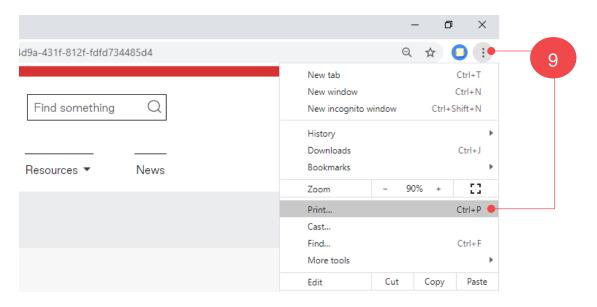




8. A **Payment confirmation** displays confirming the payment was successful. If the payment was not successful; a **Declined** screen will appear.



9. Click on the **Google Chrome Customise** icon to show and select the **Print** option.



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