

# ENGAGEMENT PLAN

## Design Standard 1 – Engineering Requirements for Land Division

### Stage 2 Engagement

By the State Planning Commission (the Designated Entity)

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**Government of South Australia**

Department for Housing  
and Urban Development

# Executive Summary

## Purpose

The purpose of engagement is to:

- ensure key stakeholders and interested community are aware of the updated draft Design Standard 1 – Engineering Requirements for Land Division, technical manual and standard drawings, changes made as a result of initial consultation and the opportunity to provide further feedback
- ensure key stakeholders and interested community are aware of proposed changes to the general regulations and Practice Direction 12 – Conditions and the opportunity to provide feedback
- to gather informed feedback that contributes to finalising the design standard and supporting documents
- inform stakeholders and engagement participants of the outcomes
- meet mandatory engagement requirements under the Community Engagement Charter.

## Key messages

- The State Planning Commission has prepared an updated draft design standard for land division that aims to streamline assessment processes and enable more housing to be built faster across South Australia's growth areas.
- Introducing consistent infrastructure standards also aims to reduce costs for new residential developments.
- Significant changes have been made as a result of public feedback on the initial draft engineering design standard, released for consultation in May 2025.
- The draft engineering design standard has been streamlined and requirements have been reduced to make meeting the standards easier. References to the technical manual have also been removed to make the design requirements more certain.
- Supporting amendments to the planning general regulations and Practice Direction 12 – Conditions are also proposed.
- Draft amendments to Practice Direction 12 – Conditions specify mandatory conditions to be applied to land division consents where the design standard applies, which aims to reduce the need for detailed information up-front and enable negotiation with councils at the detailed design phase.
- Draft PDI (General) (Land Division Design Standard) Amendment Regulations are proposed to make the design standard's role in land division assessment clearer and enable matters related to open space, street lighting and street landscaping to be conditioned for all land divisions.
- Updates and amendments to the technical manual and standard drawings have been made. However, their role in the assessment process has been limited to being one way to meet the mandatory conditions and will provide guidance to best practice land division design and construction.

- The draft Design Standard 1 – Engineering Requirements for Land Division provides technical guidance that builds on existing planning rules to deliver more transparent and consistent design standards, construction specifications and infrastructure costs for land divisions.
- The draft engineering design standard specifies requirements with respect to:
  - road and pavement design
  - stormwater design
  - stormwater quality
  - earthworks
  - service infrastructure
  - street landscaping, including trees.
- The draft engineering design standard will provide developers, councils and community with greater certainty, clarity and consistency regarding the design, assessment and construction of civil infrastructure across the state’s greenfield and growth areas.
- The draft engineering design standard applies to land division for large residential developments in Master Planned Zones, including constructing a public road or infrastructure that will become council property.
- The State Planning Commission worked closely with South Australian government agencies, councils and industry to prepare the draft engineering standards.
- Visit the YourSAy website for more information on the updated draft Design Standard 1 – Engineering Requirements for Land Division and share your feedback by 20 May to help shape the final engineering design standard, technical manual, standard drawings, mandatory land division conditions and general planning regulations.

### Key target audiences

- Minister for Planning
- State and Federal MPs
- South Australian Government agencies
- LGA and affected councils
- Planning and development peak bodies
- Utilities/service providers
- Traditional Owners
- Special interest groups
- Broader SA community
- Media

### Communication and engagement methods

Tactic	Audience
Direct letters to key stakeholders:	Minister for Planning, directly impacted state and Federal MPs, state agencies, LGA, councils, planning and development peak bodies, utilities/service providers, Traditional Owners
Bulk email	special interest groups
Briefings/meetings (as required)	Key stakeholders

Tactic	Audience
PlanSA and SPC websites	Planning and development industry bodies, planning practitioners, councils, LGA, utilities, state agencies
YourSAy website and newsletter	Broader SA community, planning practitioners, MPs
FAQ and fact sheets	Broader SA community, all stakeholders
Planning Ahead newsletter	Planning practitioners, building industry, state agencies, local government
Key stakeholder online information session	State agencies, councils, LGA and key industry bodies
Assessment managers online information session	Assessment managers
Public online information session	All stakeholders and broader SA community
Eventbrite website Eventbrite subscriber notification	All stakeholders and broader SA community Subscribers to 'Planning & Land Use Services' webpage
Policy and Planning User forums	Planning practitioners, building industry, state agencies, councils, LGA
Media release, interviews (TBC)	Broader SA community and all stakeholders
Social media	Broader SA community and all stakeholders
Hard copies of draft design standard	Broader SA community and all stakeholders
Digital communications toolkit, including link to consultation website and social media image	Stakeholder networks
'What we heard' summary and engagement evaluation survey	All engagement participants
Engagement report	Key stakeholders and engagement participants

## Evaluation

An engagement report will be prepared outlining what was heard during consultation and how feedback was considered in finalising the engineering design standard. It will include evaluating the engagement process against the Community Engagement Charter principles, informed by an engagement evaluation survey sent to all engagement participants and a survey undertaken by the project/engagement team.

## Background information

[Design standards](#) are a new planning instrument that support the Planning and Design Code by promoting good design in our streets, parks and other public places, help manage the interface between public and private realms and contribute to delivering high-quality infrastructure as part of new developments.

Design Standard 1 – Engineering Requirements for Land Division will provide technical guidance in the assessment of land divisions. The design standard will provide certainty, clarity and consistency regarding the design, assessment and construction of civil infrastructure within the state’s greenfield and growth areas.

The design standard will specify:

- road and pavement design
- stormwater design
- stormwater quality
- earthworks
- service infrastructure
- street landscaping, including trees.

The design standards will provide a tool to support the planning, design, review, approval and delivery of public realm infrastructure. Further, they will provide pathways to allow for consideration of climate resilient design and a suite of standard drawings for use in design and construction to significantly reduce assessment timeframes.

This engineering design standard is set to be the first design standard adopted under the new South Australian planning system, which was adopted in March 2021.

The State Planning Commission worked closely with South Australian government agencies, councils and industry to prepare the initial draft engineering design standard.

Public engagement was undertaken on the first draft in May 2025 for a period of 3 months.

As a result of feedback received, the following changes are proposed:

- **design standard:** streamlined and reduced requirements, and references to the technical manual have been removed to make it clearer for assessors to determine if the design requirements have been met
- **mandatory land division conditions:** amendments to Practice Direction 12 – Conditions are proposed to specify mandatory conditions to be applied to land division consents where the design standard applies; this is anticipated to enable negotiation with councils at the detailed design phase and reduce the need to provide information up-front
- **PDI (General) (Land Division Design Standard) Amendment Regulations:** a new package of proposed regulation amendments will be consulted on together with the updated draft design standard; these amendments are proposed to make the role of the design standard in land division assessment clearer, and will enable relevant authorities to

condition matters related to open space, street lighting and street landscaping for all land divisions, irrespective as to whether the design standard applies.

- **Technical Manual – Infrastructure for Growth Areas and Greenfield Development:** updates and amendments to the technical manual and standard drawings have been made to incorporate feedback from consultation and to better reflect the South Australian context, however their role in the assessment process has been limited to being one of the ways an applicant can satisfy the mandatory conditions and to provide guidance to best practice land division design and construction.

Further engagement on these proposed changes is now planned with stakeholders and interested community to help finalise the engineering design standard and other supporting documents.

This engagement will be undertaken in two stages:

1. **targeted engagement with key stakeholders:** engagement with key growth areas councils and industry bodies has been undertaken to further refine and finalise the updated draft engineering design standards and supporting documents for public consultation.
2. **public engagement:** the updated draft engineering design standards will be released for public consultation.

This engagement plan has been developed to guide public engagement on the updated draft design standard, technical manual, standard drawings, general regulations and Practice Direction 12 – Conditions.

## Engagement already undertaken

### Driveway crossover design standard consultation

Public consultation on the [draft Residential Driveway Crossover Design Standard](#) that aimed to improve public safety and enhance streetscapes across South Australia was undertaken from 23 August to 14 November 2023.

The draft design standard outlined how new residential driveways should connect from private property to the street, with new driveways positioned to allow:

- space for a street-tree in front of the home
- room to put bins out
- a suitable distance from roadside infrastructure, such as Stobie poles.

The draft design standard also ensured home builders consider the impacts of driveway design on car parking along the street, maintaining a safe and clear footpath and aligning driveway design with the street's character.

A total of 85 submissions were received during consultation. Broadly speaking, the submissions recognised the work that has gone into producing a draft design standard for public comment and that the design standard's objective was a worthy aspiration.

However, several significant matters were raised that required further and more detailed investigation by the State Planning Commission.

Therefore, the Commission wrote to the Minister for Planning recommending that the draft design standard and associated code amendment not proceed in their current form, and the Minister agreed to the Commission's recommendation.

The Commission requested the Department for Housing and Urban Development to incorporate driveway crossovers into the Design Standard 1 – Engineering Requirements for Land Division, taking into consideration the feedback received from councils, industry and community as part of this consultation process.

View the [engagement report](#) for full details of the feedback on the draft Residential Driveway Crossovers Design Standard and the Commission's responses to key topics raised during the consultation.

## **Engineering design standard early engagement**

Preparing the draft engineering design standard has been overseen by the Department for Housing and Urban Development's Growth and Infrastructure Coordination Unit (GICU).

GICU engaged Egis Group to assist with preparing the draft design standard and together they hosted three workshops with:

- representative from state agencies
- planners and engineers from within councils
- the development industry.

These workshops were targeted at those responsible for delivering new housing in identified growth areas.

Supplementary workshops were held, focused on testing and refining a set of draft standards to inform the final draft design standard

The working groups identified the following matters when considering the design standard's use:

- design standards are likely to be more relevant and appropriate in greenfield areas
- standard requirements have the potential to provide consistency and certainty for the development industry when working across different council areas
- recognition that some infrastructure will be more straightforward to achieve agreement on a relevant standard e.g. pedestrian access ramps/crossings and kerb types
- design standards need to adequately balance the cost of development and the life cycle of the asset as each has an impact on the development industry and councils respectively.

## **Public consultation on initial draft engineering design standard**

Public consultation on the initial [draft Design Standard 1 – Engineering Requirements for Land Division](#), a draft technical manual and a suite of standard drawings to use in design and construction was undertaken from 20 May to 15 July 2025.

More than 90 submissions were received from councils, industry, state government agencies, planning professionals and the community.

While submissions provided [feedback](#) on a range of topics, the main topics included identifying opportunities to clarify the role of the design standard, technical manual and standard drawings in the land division assessment process and to:

- provide clearer definitions
- use consistent terminology
- better align with the *Planning, Development and Infrastructure (General) Regulations 2017* (and its proposed amendments).

Submissions identified that the design standard's operation could be improved through revising the document structure and to also clarify processes relating to council asset handover and maintenance requirements.

There was also strong support for:

- more practical, enforceable and less prescriptive design requirements
- flexibility to accommodate local council policies/infrastructure requirements and site-specific conditions
- greater consideration to be given to the impacts of the design standard's requirements on the long-term financial and asset management planning for councils.

The main areas of feedback on the design standard's technical requirements and the technical manual related to the following areas:

- stormwater management and water sensitive urban design, and the need for robust and context-sensitive designs
- road design, hierarchy and safety standards including road design life
- prioritisation should be given to active travel, accessibility and public transport integration early in the planning process
- street trees, green infrastructure and biodiversity, including local native plant species should be favoured, protection of native vegetation and alignment of canopy cover targets with other state strategies.

Consultation with stakeholders and community proved invaluable and, as a result of feedback received, further work was undertaken regarding the design standard's operation as well as technical detail in the design standard and supporting documents.

## Engagement purpose

The purpose of engagement is to:

- ensure key stakeholders and interested community are aware of the updated draft Design Standard 1 – Engineering Requirements for Land Division, technical manual and standard drawings, changes made as a result of initial consultation and the opportunity to provide further feedback
- ensure key stakeholders and interested community are aware of proposed changes to the general regulations and Practice Direction 12 – Conditions and the opportunity to provide feedback

- to gather informed feedback that contributes to finalising the design standard and supporting documents
- inform stakeholders and engagement participants of the outcomes
- meet mandatory engagement requirements under the [Community Engagement Charter](#).

## Engagement objectives

The engagement objectives are to:

- inform stakeholders and interested community of:
  - why the draft design standard has been developed
  - proposed amendments to the planning rules and regulations, including where, when and how the draft design standard will be applied in the land division process
  - updates made as a result of previous consultation on the draft design standard
  - the opportunity to provide feedback on the updated draft design standard, technical manual, general regulations and practice direction 12
- ensure all affected stakeholders and interested community have:
  - appropriate opportunities to provide their feedback on the updated draft design standard and supporting documents
  - equitable access to the information they need to provide relevant and meaningful feedback for consideration in finalising the design standard and supporting documents
  - sufficient time to hear of the consultation, understand what is proposed and provide their feedback on the draft design standard and supporting documents
- gather relevant and meaningful feedback from stakeholders and interested community for consideration in finalising:
  - the design standard and regulations for the Minister for Planning's decision
  - the technical manual and standard drawings for DHUD's Chief Executive's endorsement
  - Practice Direction 12 – Conditions for the State Planning Commission's decision.
- inform stakeholders and interested community of the outcomes of engagement and the final decision.

## Scope of Influence

Feedback can influence the following:

- the policies in the updated draft design standard
- the way the design standard is presented
- information in the technical manual and standard drawings

- proposed amendments to the general regulations
- proposed mandatory land division conditions

Aspects that stakeholders cannot influence during this stage of engagement are:

- the role of design standards in the planning system
- content of the Australian Standards that are referred to in the design standard, as this is a separate process
- other aspects of the general regulations
- other aspects of Practice Direction 12 – Conditions.

## Key messages

The following key messages will underpin engagement regarding the draft Design Standard 1 – Engineering Requirements for Land Division. Additional key messages will be created for specific stakeholder communication collateral as required.

### About Design Standard 1 – Engineering Requirements for Land Division

- The State Planning Commission has prepared a draft design standard for land division that aims to streamline assessment processes and enable more housing to be built faster across South Australia’s growth areas.
- Introducing consistent infrastructure standards also aims to reduce costs for new residential developments.
- The draft Design Standard 1 – Engineering Requirements for Land Division provides technical guidance that builds on existing planning rules to deliver more transparent and consistent design standards, construction specifications and infrastructure costs for land divisions.
- The engineering design standard will specify:
  - road and pavement design
  - stormwater design
  - stormwater quality
  - earthworks
  - service infrastructure
  - street landscaping, including trees.
- Updates and amendments to the technical manual and standard drawings have been made. However, their role in the assessment process has been limited to being one of the ways to satisfy mandatory conditions and provide guidance to best practice land division design and construction.

- The draft engineering standard will provide developers, councils and community with greater certainty, clarity and consistency regarding the design, assessment and construction of civil infrastructure across the state's greenfield and growth areas.
- The draft engineering standard applies to land division for large residential developments in Master Planned Zones, including constructing a public road or infrastructure that will become council property.
- Applications for land division would be assessed against the Planning and Design Code and the design standard, and any conditions applied to a land division must be consistent with the design standard.
- The State Planning Commission worked closely with South Australian government agencies, councils and industry to prepare the draft engineering standards.
- Visit the YourSAy website for more information on the draft Design Standard 1 – Engineering Requirements for Land Division and share your feedback by 20 May to help shape the final engineering standard, which will be provided to the Minister for Planning for approval.

### **Proposed changes to regulations and mandatory land division conditions**

- Supporting amendments to the planning general regulations and Practice Direction 12 – Conditions are also proposed.
- Draft amendments to Practice Direction 12 – Conditions specify mandatory conditions to be applied to land division consents where the design standard applies, which aims to reduce the need for detailed information up-front and enable negotiation with councils at the detailed design phase.
- Feedback on the draft conditions can be provided via the YourSAy website and will help finalise updates to Practice Direction 12 – Conditions for the State Planning Commission's consideration and decision.
- Draft PDI (General) (Land Division Design Standard) Amendment Regulations are proposed to make the design standard's role in land division assessment clearer, as well as amend land division requirements.
- Feedback on the draft regulations can be provided via the YourSAy website and will help finalise the regulations for the Minister for Planning's consideration and decision.

### **Previous engagement on draft design standard**

- Significant changes have been made as a result of public feedback received on the initial draft design standard that was released for consultation in May 2025.
- More than 90 submissions were received from councils, industry, state government agencies, planning professionals and the community.
- While submissions provided feedback on a range of topics, the main topics of feedback included identifying opportunities to clarify the role of the design standard, technical manual and standard drawings in the land division assessment process, provide clearer and more consistent definitions and terminology and align better with planning regulations.

- Consultation with stakeholders and community proved invaluable and, as a result of feedback received, further work was undertaken regarding the design standard's operation and technical detail in the design standard and supporting documents.
- The draft engineering design standard has been streamlined and requirements have been reduced, and references to the technical manual have been removed to make it clear for assessors to determine if the design requirements have been met.
- Key updates to the draft design standard following the first stage of consultation include:
  - providing clearer definitions and using consistent terminology
  - aligning better with the *Planning, Development and Infrastructure (General) Regulations 2017* (and its proposed amendments)
  - improved document structure
  - clarifying that the design standard is intended to be used during land division assessment, and matters relevant to detailed design and construction will be managed through the standard mandatory conditions.
- Key technical amendments to the draft design standard and technical manual relate to:
  - stormwater management and water sensitive urban design, and the need for robust and context-sensitive designs
  - road design, hierarchy and safety standards, including road design life
  - guiding principles for active transport and the design of infrastructure and land divisions to respond to climate change are captured in the technical manual, which can be readily updated to reflect best practice and emerging trends
  - street trees, green infrastructure and biodiversity, including local native plant species should be favoured, protection of native vegetation and alignment of canopy cover targets with other state strategies.
  - terminology and concepts to ensure language and guidance are tailored to South Australia.

## Design standards

- Design standards are a new planning instrument that support the Planning and Design Code by promoting good design in our streets, parks and other public places, help manage the interface between public and private realms and set out clear, consistent requirements for infrastructure as part of new developments.
- This engineering design standard would be the first design standard to be adopted under the new South Australian planning system, which was adopted in March 2021.
- The design standard will give greater certainty for developers and provide councils with a useful reference for assessing land division in greenfield areas.
- Design standards can also form a technical library that provides design guidance to planning professionals, developers and the community as to best practice design for the public realm and infrastructure approvals.

## Stakeholder and community mapping

The following section identifies the stakeholders and communities that will be interested in and actively engaged in this consultation process. It also identifies engagement needs and techniques to best inform and consult with the target audiences.

It attributes levels of engagement, which reference the [International Association for Public Participation \(IAP2\) public participation spectrum](#), and is outlined below.

- An INFORM level of engagement commits to providing information that helps stakeholders to understand the problem/issue, alternatives, opportunities or solutions. It commits to keeping stakeholders informed.
- A CONSULT level of engagement builds on the inform level to also seek feedback on the problem/issue and may include looking at options, alternatives, etc. It commits to keeping stakeholders informed and letting them know how their feedback was used.
- An INVOLVE level of engagement builds further to work directly with stakeholders to ensure that their views are consistently understood and considered. It commits to ensure stakeholder views are reflected in project outcomes and letting them know how this impacted on decision making.
- A COLLABORATE level of engagement commits to partnering with stakeholders at each step in the decision-making process including the development of alternatives and the identification of the preferred solution. It involves working together with stakeholders to formulate solutions and incorporate their advice and recommendations into decisions to the maximum extent possible.

## Stakeholder and community mapping

Stakeholder	Nature of interest in the project and/or potential impact of the project	Stakeholder needs/expectations for engagement in the project
<b>State and Federal MPs</b>		
Minister for Planning Nick Champion MP	Decision maker	Expect to be informed and kept up to date on the design standard.
State MPs with Master Planned Zones in their electorate or areas identified in GARP as future growth areas	State Members will have an interest in representing the views of their constituents, who may have varied interests and concerns (positive and negative) about this design standard.	That they are fully informed with all available information and are given an opportunity to provide feedback should they wish to.
Federal MPs with Master Planned Zones in their electorate or areas identified in GARP as future growth areas	Federal Members will have an interest in representing the views of their constituents, who may have varied interests and concerns (positive and negative) about this design standard.	That they are fully informed with all available information and are given an opportunity to provide feedback should they wish to.
<b>South Australian Government agencies</b>		
Renewal SA	Have a role in delivering new urban development directions outlined in the Greater Adelaide Regional Plan.  Input into opportunities for infrastructure to drive economic activity, attract investment and enhance liveability and land values.	Need to understand impacts of the design standard and supporting documents on their future work and resourcing.  That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard, and they are kept informed.
Commissioner of Highways	The design standard will provide design guidance on local roads and driveways, which could be located on land that is owned by the Commissioner of Highways.	Need to understand impacts of the design standard and supporting documents on their future work and resourcing.  That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard, and they are kept informed.
Infrastructure SA	Provide overarching advice and cost assurance to the South Australian Government for major projects, including master planned development.	Need to understand impacts of the design standard and supporting documents on their future work and resourcing.  That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard and they are kept informed.
SA Water	Input into stormwater, potable water and sewerage/wastewater infrastructure and water sensitive urban design.	Expect to be provided with information early and have the opportunity to provide input as early as possible, that they have an opportunity to participate in engagement and influence the outcome and be kept informed.
Department for Infrastructure and Transport	Will be directly impacted by the design standard, including requirements regarding width of roads and thoroughfares, road construction, traffic management, pedestrian access ramps and crossings.	Need to understand impacts of the design standard and supporting documents on their future work and resourcing.  That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard and they are kept informed.
Department for Environment and Water	Expertise regarding water sensitive urban design and water management, climate change mitigation through activities such as urban greening, and street landscaping.	That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard and they are kept informed.
Environment Protection Authority	Interest in potential environmental impact mitigations through the design standard, including soil, air quality, noise and water quality. Expertise in water management, climate change mitigation and other potential environmental impacts.	That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard and they are kept informed.

Stakeholder	Nature of interest in the project and/or potential impact of the project	Stakeholder needs/expectations for engagement in the project
Office for Design and Architecture SA	Interested in influencing and shaping significant development, contributing to healthy neighbourhoods, integrating smart and sustainable technologies and supporting design innovation to improve quality of life, attract investment and reduce impact on the environment.  Support infrastructure and planning delivery across government and support government procurement.	That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard and they are kept informed.
Attorney General's Department – Aboriginal Affairs and Reconciliation	Input regarding potential opportunities and impacts for Traditional Owners' Country in Master Planned Zones through the design standard, particularly regarding Aboriginal heritage or significant sites, and the opportunity for Aboriginal people to provide their input.	That they are informed of the design standard and the opportunity for Aboriginal people and representative bodies to contribute their expertise and provide feedback that is considered in finalising the design standard, as well as having an opportunity to provide feedback themselves, and they are kept informed.
Office of the Technical Regulator	Interested in the delivery of infrastructure and the provision of services and utilities.	Expect to be consulted on the draft design standard and for their feedback to be listened to, understood and considered in decision making.
Office for Local Government	Interested in the impacts of the design standard on local councils. While this design standard directly impacts 13 councils containing Master Planned Zones, there will be broader interest from all councils.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard and are kept informed.
SA Housing Trust	Involved in residential development and funding affordable housing, which will be impacted by the design standard.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard and are kept informed.
Department of Human Services	Input regarding aspects of the design standard relating to accessibility and inclusion, including meeting the needs of children and young people, people living with disability and culturally and linguistically diverse communities.	As lead agency accessibility and inclusion, expect their expertise to be incorporated in the design standard to the greatest extent possible.  Need to understand impacts of design standard on their future work and resourcing.
Inclusive SA	Interested in opportunities to improve accessibility for all South Australians through the design standard, including through specifications for pedestrian access ramps and crossings.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Department of Energy and Mining	Input regarding energy provision, particularly renewable/sustainable energy.	As lead agency for energy, expect their expertise regarding energy options and related government policy to be incorporated in the design standard and supporting documents to the greatest extent possible.
Essential Services Commission of South Australia	Undertake economic regulation in the water and sewerage, electricity, gas, maritime and rail industries and provide advice to the South Australian Government on economic and regulatory matters. Interested in impacts on essential services.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Green Adelaide	Interested in urban greening opportunities through the design standard.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Hills and Fleurieu Landscape Board	Interested in water management activities such as drainage swales and channels and urban greening/habitat opportunities through street landscaping within their area	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Murraylands and Riverland Landscape Board	Interested in water management activities such as drainage swales and channels and urban greening/habitat opportunities through street landscaping, particularly opportunities and impacts for current Master Planned Zones around Murray Bridge.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Northern and Yorke Landscape Board	Interested in water management activities such as drainage swales and channels and urban greening/habitat opportunities through street landscaping, particularly opportunities and impacts for current Master Planned Zones around Clare.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.

Stakeholder	Nature of interest in the project and/or potential impact of the project	Stakeholder needs/expectations for engagement in the project
Stormwater Management Authority	Interested in opportunities to provide input regarding stormwater management through the design standard as the state's stormwater planning and prioritisation body. The authority promotes the development of integrated stormwater management plans by local government, and administers the Stormwater Management Fund to assist local government with the costs of stormwater management planning and stormwater infrastructure.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Land Division Assessment Panel	Assumes the State Planning Commission's powers as a relevant authority in the assessment of applications for land division. Changes to the land division planning rules and regulations directly impact their work.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
<b>LGA and affected councils</b>		
Local Government Association (LGA)	The design standard will provide design guidance on public infrastructure, which will be vested to councils following completion. Given that councils will be responsible for the ongoing maintenance they are a key stakeholder in this work and the LGA, as their peak body, should be consulted directly.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Impacted South Australian councils (with existing Master Planned Zones or with growth areas identified in GARP)	Directly impacted by the design standard, including by streamlining assessment processes for councils through setting consistent standards for civil infrastructure in growth areas. Council engineers have been involved in developing the draft design standard.	Expect to be provided with information early and have the opportunity to provide input as early as possible, that they have an opportunity to participate in engagement and influence the outcome and be kept informed.
Other South Australian councils	Design standard may be applied to other council areas with future Master Planned Zones. The technical manual may be useful as guidance material for other councils who may not have experience in dealing with large land divisions.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
LGA Disability Inclusion Advisory Group	Interested in opportunities to improve accessibility for all South Australians through the design standard, including through requirements for pedestrian access ramps and crossings, landscaping and driveway crossovers.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
<b>Utilities/service providers</b>		
SA Power Networks Australian Gas Networks NBN Co APA Group Electranet SEA Gas EPIC Energy Optus Telstra Alano Utilities Factor UTB	Interest in providing input where the design standard may impact their infrastructure delivery in growth areas.	That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard, and they are kept informed.
<b>Traditional Owners</b>		
Kurna Yerta Aboriginal Corporation RNTBC (KYAC)	Kurna are the Traditional Owners of several Master Planned Zones that would be impacted by the design standard and will be interested in impacts and opportunities for Aboriginal people and heritage through the design standard.	Expect to be provided with information early and have the opportunity to provide input as early as possible, that they have an opportunity to participate in engagement and influence the outcome and be kept informed.  They expect that their cultural values are considered to the greatest extent possible and to have sufficient time to consult with their broader membership group.

Stakeholder	Nature of interest in the project and/or potential impact of the project	Stakeholder needs/expectations for engagement in the project
Ngarrindjeri Aboriginal Corporation	Ngarrindjeri are the Traditional Owners of impacted areas including around Murray Bridge, Victor Harbor and Goolwa and will be interested in impacts and opportunities for Aboriginal people and heritage through the design standard.	Expect to be provided with information early and have the opportunity to provide input as early as possible, that they have an opportunity to participate in engagement and influence the outcome and be kept informed.  They expect that their cultural values are considered to the greatest extent possible and to have sufficient time to consult with their broader membership group.
Ngadjuri Nation Aboriginal Corporation	Ngadjuri are the Traditional Owners of impacted areas including around Clare and will be interested in impacts and opportunities for Aboriginal people and heritage through the design standard.	Expect to be provided with information early and have the opportunity to provide input as early as possible, that they have an opportunity to participate in engagement and influence the outcome and be kept informed.  They expect that their cultural values are considered to the greatest extent possible and to have sufficient time to consult with their broader membership group.
Peramangk Aboriginal Corporation	Peramangk are the Traditional Owners of impacted areas including around Mount Barker and will be interested in impacts and opportunities for Aboriginal people and heritage through the design standard.	Expect to be provided with information early and have the opportunity to provide input as early as possible, that they have an opportunity to participate in engagement and influence the outcome and be kept informed.  They expect that their cultural values are considered to the greatest extent possible and to have sufficient time to consult with their broader membership group.
<b>Planning and development industry</b>		
Peak bodies: <ul style="list-style-type: none"> <li>• Planning Institute of Australia (SA)</li> <li>• Housing Industry Association (SA)</li> <li>• Urban Development Institute Australia (SA)</li> <li>• Master Builders Association (SA)</li> <li>• Property Council of Australia (SA)</li> <li>• Australian Institute of Architects</li> <li>• Australian Institute of Landscape Architects</li> <li>• Engineers Australia</li> <li>• Civil Contractors Federation SA</li> </ul>	Industry bodies will be directly impacted by the design standard in developing growth areas and delivering more homes for South Australians.	That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard, and they are kept informed.
Planning and building practitioners, including council engineers	Work may be directly impacted by the design standard.	That they are informed of the design standard, have an opportunity to share their expertise and provide feedback that is considered in finalising the design standard and they are kept informed.
<b>Special interest groups</b>		
Community interest peak bodies: <ul style="list-style-type: none"> <li>• Community Alliance SA</li> <li>• Community Development Advocacy SA</li> </ul>	Represent a range of resident and community groups. Dedicated to making the planning and development process accountable, transparent and sustainable, and that it guarantees genuine community engagement.  Interest in representing the views of residents and community groups who will have varied interests and concerns about this design standard.	That they are informed of the design standard, have an opportunity to provide feedback that is considered in finalising the design standard, and are kept informed.
Disability access and inclusion advocates: <ul style="list-style-type: none"> <li>• JFA Purple Orange</li> </ul>	Interested in opportunities to improve accessibility for all South Australians through the design standard, including through requirements for pedestrian access ramps and crossings, landscaping and driveway crossovers.	That they will be made aware of the design standard, have an opportunity to provide feedback that is considered in finalising the draft design standard, and to be kept informed.

Stakeholder	Nature of interest in the project and/or potential impact of the project	Stakeholder needs/expectations for engagement in the project
<b>Previous engagement participants</b>		
Previous engagement participants	Stakeholders and community who provided feedback or registered to attend an information session on the initial draft design standard	That they will be kept up to date on progress in finalising the draft design standard and have an opportunity to provide further feedback that is considered in finalising the draft design standard.
<b>Media</b>		
Local and state-wide media	Interested in actions to support more homes for South Australians. Provide information to the public on the draft design standard and inform of opportunity to participate in the consultation.	Up-to-date information about the draft design standard and public consultation at key milestones to share with interested community. Expect access to spokespeople for follow up interviews, if requested.
<b>Broader community</b>		
Interested South Australians	Community will be interested in requirements for new housing developments and how they will impact existing and new residents.	That they will be made aware of the design standard, have an opportunity to provide feedback that is considered in finalising the draft design standard, and to be kept informed.

## Applying the Charter principles

Stakeholder	Engagement need or technique
State and Federal MPs with Master Planned Zones in their electorate or areas identified in GARP as future growth areas	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Direct letter/email providing details of the updated draft design standard and supporting documents and consultation</li> <li>• PlanSA and SPC website content, including news stories and homepage banner</li> <li>• YourSAy website content</li> <li>• FAQs and fact sheet</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• YourSAy survey and questions tool</li> <li>• Briefings as required</li> <li>• Email, phone and post for questions and feedback</li> </ul>
South Australian Government agencies	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Direct letter/email to CE from the SPC Chair providing details of the updated draft design standard and supporting documents, consultation and key stakeholder online information session</li> <li>• PlanSA and SPC website content, including news stories and homepage banner</li> <li>• PlanSA, DHUD and SPC social media posts</li> <li>• Planning Ahead articles</li> <li>• FAQs and fact sheet</li> <li>• Planning User and Policy forums</li> <li>• Eventbrite website</li> <li>• Digital communications tool kit – encourage to share across networks</li> <li>• Direct contact with design standard leads</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Key stakeholder online information session shortly after consultation opens</li> <li>• Public online information sessions for those unable to attend stakeholder session</li> <li>• Briefings/meetings as required</li> <li>• YourSAy survey and PlanSA online form</li> <li>• Email, phone and post for questions and feedback</li> </ul>
LGA and all South Australian councils (Directly impacted and other councils)	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Direct letter/email to CEs from SPC Chair providing details of the updated draft design standard and supporting documents, consultation and key stakeholder online information session</li> <li>• PlanSA and SPC website content and news stories</li> <li>• PlanSA and SPC social media posts</li> <li>• YourSAy consultation website</li> <li>• Planning Ahead articles</li> <li>• FAQs and fact sheet</li> <li>• Planning User and Policy forums</li> <li>• Eventbrite website</li> <li>• Digital communications tool kit – encourage to share across networks</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Key stakeholder online information session shortly after consultation opens</li> <li>• Public online information sessions for those unable to attend stakeholder session</li> <li>• YourSAy survey and questions tool</li> <li>• Email, phone and post for questions and feedback</li> </ul>

Stakeholder	Engagement need or technique
Traditional Owners representative bodies	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Letter to SANTS contacts from SPC Chair, providing details of the updated draft design standard and supporting documents, consultation and public information sessions and offering in-person briefing</li> <li>• YourSAy consultation website</li> <li>• PlanSA and SPC website content, including consultation page, news stories and homepage banner</li> <li>• FAQs and fact sheet</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• YourSAy survey and questions tool</li> <li>• Briefing/meetings as required</li> <li>• Email, phone and post for questions and feedback</li> <li>• Via AGD – Aboriginal Affairs and Reconciliation</li> </ul>
Planning and development industry peak bodies (SA divisions)	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Direct letter/email to CE/President from SPC Chair providing details of the updated draft design standard and supporting documents, consultation and key stakeholder online information session</li> <li>• PlanSA and SPC website content, including consultation page, news stories and homepage banner</li> <li>• Planning Ahead articles</li> <li>• FAQs and fact sheet</li> <li>• Planning User and Policy forums</li> <li>• PlanSA, DHUD and SPC social media posts</li> <li>• Digital communications tool kit – encourage to share across networks</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Key stakeholder online information session shortly after consultation opens</li> <li>• Public online information sessions for those unable to attend stakeholder session</li> <li>• Briefings/meetings as required</li> <li>• Submissions via PlanSA online form, YourSAy survey and questions tool</li> <li>• Email, phone and post for questions and feedback</li> </ul>
Planning and building industry practitioners	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Planning Ahead article</li> <li>• Planning User and Policy forums</li> <li>• PlanSA and SPC website content, including consultation page, news story and homepage banner</li> <li>• YourSAy consultation website and newsletter</li> <li>• FAQs and fact sheet</li> <li>• Eventbrite website</li> <li>• PlanSA, DHUD, SPC and YourSAy social media posts</li> <li>• Media coverage</li> <li>• Via planning industry peak bodies</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Public online information session</li> <li>• Online information session for assessment managers</li> <li>• Council and state agency practitioners – key stakeholder online information session</li> <li>• YourSAy survey and questions tool</li> <li>• Email, phone and post for questions and feedback</li> </ul>

Stakeholder	Engagement need or technique
Community/advocacy organisations	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Direct letter/email providing details of the updated draft design standard and associated documents, consultation and public online information session</li> <li>• YourSAy consultation website and newsletter</li> <li>• PlanSA website content, including news stories and homepage banner</li> <li>• Eventbrite website</li> <li>• FAQs and fact sheet</li> <li>• PlanSA, DHUD, SPC and YourSAy social media posts</li> <li>• Hardcopy draft design standard available for viewing at DHUD Pirie Street office</li> <li>• Digital communications tool kit – encourage to share across networks</li> <li>• Media coverage</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Public online information session</li> <li>• YourSAy survey and questions tool</li> <li>• Email, phone and post for questions and feedback</li> </ul>
Utilities/service providers	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Letter/email from SPC Chair providing details of the updated draft design standard and associated documents, consultation and public information sessions</li> <li>• YourSAy consultation website</li> <li>• PlanSA website content, including consultation page, news stories and homepage banner</li> <li>• FAQs and fact sheet</li> <li>• PlanSA, DHUD, SPC and YourSAy social media posts</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Key stakeholder online information session shortly after consultation opens</li> <li>• Public online information sessions for those unable to attend stakeholder session</li> <li>• YourSAy survey and questions tool</li> <li>• Briefings/meetings as required</li> <li>• Email, phone and post for questions and feedback</li> </ul>
Previous engagement participants	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Email providing details of the updated draft design standard and associated documents, consultation and public information sessions</li> <li>• YourSAy consultation website</li> <li>• PlanSA website content, including consultation page, news stories and homepage banner</li> <li>• FAQs and fact sheet</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Public online information session</li> <li>• YourSAy survey and questions tool</li> <li>• Email, phone and post for questions and feedback</li> </ul>

Stakeholder	Engagement need or technique
Broader South Australian communities	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Media coverage</li> <li>• YourSAy consultation website and newsletter</li> <li>• PlanSA, SPC, DHUD and YourSAy social media posts</li> <li>• Eventbrite webpage</li> <li>• PlanSA website content, including news stories and homepage banner</li> <li>• FAQs and fact sheet</li> <li>• Hard copy of draft design standard, technical manual, regulations and practice direction 12 available to view at DHUD Pirie Street office</li> <li>• Via community interest/key stakeholder networks</li> </ul> <p><b>Engagement activities</b></p> <ul style="list-style-type: none"> <li>• Public online information sessions</li> <li>• YourSAy survey and questions tool</li> <li>• Email, phone and post for questions and feedback</li> </ul>
Media (TBC)	<p><b>Communication activities</b></p> <ul style="list-style-type: none"> <li>• Media release (TBC)</li> <li>• Interviews and enquiry responses on request</li> <li>• PlanSA and YourSAy website content</li> </ul>

## Staging your engagement

Stage	Objective	Stakeholders	Level of engagement	By when
1: Pre-engagement	Inform key decision makers about the draft design standard, technical report, regulations and practice direction 12 and consultation process, as required.	Minister and/or state government executives	INFORM	Consultation launch date (Late March/early April 2026 TBC)
2: Public consultation	Inform interested and affected stakeholders and community of the updated draft design standard, technical report, regulations and practice direction 12 and opportunity to provide feedback.  Gain public feedback on proposed changes to the planning rules and regulations for consideration in finalising the documents.	All stakeholders	CONSULT	6-week consultation period (Starting late March/early April, closing May 2026 TBC)
3: Review feedback	Review and summarise consultation submissions to: <ul style="list-style-type: none"> <li>inform the final draft design standard, technical manual, regulations and practice direction 12</li> <li>prepare the engagement report and instructions for Ministerial decision</li> </ul>	All stakeholders	INFORM	Following consultation closing (May 2026 TBC)
4: Engagement evaluation	Gain feedback on the engagement process to: <ul style="list-style-type: none"> <li>evaluate success in meeting Community Engagement Charter principles</li> <li>identify opportunities to improve future engagement processes</li> </ul>	Engagement participants	CONSULT	Following consultation closing (June 2026 TBC)
5: Inform of outcome	Inform key stakeholders and community of the outcome of the engagement process and final decisions.	All stakeholders	INFORM	Following Minister's decision

## Applying the Charter principles in practice

Charter principle	How does your engagement approach/activities reflect this principle in action?
Engagement is genuine	<ul style="list-style-type: none"> <li>• Engagement seeks input early to help shape the design standard</li> <li>• Engagement is targeted at a wide range of stakeholders using a range of methods that are best targeted to making participation convenient</li> <li>• Timelines are sufficient for people to hear/see the opportunity to have a say and participate in the engagement</li> <li>• Stakeholder and community feedback will be carefully considered and contribute to the substance of the design standard and associated documents</li> <li>• Easy to understand information released to help audiences understand why it is relevant to them and how they can have their say</li> <li>• DHUD staff are available to answer questions and provide clarity throughout the engagement process</li> <li>• An engagement report will be prepared in accordance with section 73(7) of the PDI Act, outlining what was heard and how it was responded to and the evaluation of engagement. This will be published on the PlanSA and YourSAy websites.</li> </ul>
Engagement is inclusive and respectful	<ul style="list-style-type: none"> <li>• Engagement seeks input early to help shape the proposal</li> <li>• Targeted at a wide range of stakeholders using a range of methods that are best suited to making participation convenient</li> <li>• Due to anticipated interest in this draft design standard beyond the impacted areas, engagement activities focus on digital engagement tools to enable access for a wider audience</li> <li>• Efforts to be made to ensure that those most affected or interested are aware of the draft design standard, technical manual, regulations and practice direction and engaged through the most direct means possible e.g. direct letters and meetings</li> <li>• Efforts to be made to meet the needs of community groups such as Traditional Owners, people with disability and people from culturally and linguistically diverse backgrounds</li> <li>• Background information will be readily available and easy-to-understand information will be provided to help audiences understand why it is relevant to them, what it means 'on the ground' and how they can have their say</li> <li>• All comments and views are captured and considered</li> <li>• Timelines sufficient for people to hear/see the opportunity to have a say</li> </ul>
Engagement is fit for purpose	<ul style="list-style-type: none"> <li>• Communications material will be clear about the proposed changes and how they will affect development outcomes.</li> <li>• A broad range of activities will be offered in a mix of ways, to reach a wide range of stakeholders</li> <li>• Stakeholders directly impacted or with a specific interest will be targeted directly by the engagement</li> <li>• Information about past engagement activities and how they fit in the broader engagement will be provided</li> <li>• Technology-based methods for engagement complement traditional methods to meet the needs of a range of stakeholders and community</li> <li>• The public will be informed through a variety of channels to gain maximum reach</li> </ul>
Engagement is informed and transparent	<ul style="list-style-type: none"> <li>• What the community can influence and not influence is clearly outlined</li> <li>• Information clearly articulates key areas of interest, what we are gathering feedback on, how participants can get involved and how feedback will be used</li> <li>• Communication materials will be presented in easy-to-understand language to explain information and will not assume prior knowledge</li> <li>• Submissions will be acknowledged and advised of next steps in the process</li> <li>• Technology-based engagement products will be used to provide digital feedback and evidence based reporting</li> <li>• An engagement report will be provided to participants and made publicly available</li> </ul>
Engagement is reviewed and improved	<ul style="list-style-type: none"> <li>• Measures of success are identified and will be evaluated at the conclusion of the engagement, and at each stage of engagement if required</li> <li>• Any issues raised about the engagement during the process will be considered and action will be taken if appropriate</li> <li>• As the engagement plan is implemented, debriefs will occur after key engagement activities to determine if any changes are required</li> </ul>

## Measuring success

At the completion of the engagement, all participants will be invited to assess the success of the engagement against performance criteria one to four, below. The Designated Entity will assess the success of the engagement against criteria five to nine. This evaluation will be included in the engagement report required to be prepared by the Designated Entity under section 73(7) of PDI Act. The engagement report provides details and analysis of engagement activities undertaken for the design standard and is provided to the Minister for Planning. This engagement report will also be referenced in the State Planning Commission's Parliamentary Report under section 74(3)(b) of the Act, which is issued to the Environment Resources and Development Committee of Parliament following adoption of a code amendment.

#	Charter criteria	Charter performance outcomes	Respondent	Indicator	Evaluation tool Exit survey / follow-up survey	Measuring success of project engagement
1	Principle 1: Engagement is genuine	<ul style="list-style-type: none"> <li>People had faith and confidence in the engagement process.</li> </ul>	Community	I feel the engagement <b>genuinely sought</b> my input to help shape the proposal	Likert scale - strongly disagree to strongly agree	Per cent from each response.
2	Principle 2: Engagement is inclusive and respectful	<ul style="list-style-type: none"> <li>Affected and interested people had the opportunity to participate and be heard.</li> </ul>	Community	I am <b>confident my views were heard</b> during the engagement	Likert scale - strongly disagree to strongly agree	Per cent from each response.
			Project Lead	The <b>engagement reached</b> those identified as community of interest.	<ul style="list-style-type: none"> <li>Representatives from most community groups participated in the engagement</li> <li>Representatives from some community groups participated in the engagement</li> <li>There was little representation of the community groups in engagement.</li> </ul>	Project Lead select response
3	Principle 3: Engagement is fit for purpose	<ul style="list-style-type: none"> <li>People were effectively engaged and satisfied with the process.</li> <li>People were clear about the proposed change and how it would affect them.</li> </ul>	Community	I was given sufficient <b>information</b> so that I could take an informed view.	Likert scale - strongly disagree to strongly agree	Per cent from each response.
				I was given an <b>adequate opportunity to be heard</b>	Likert scale - strongly disagree to strongly agree	Per cent from each response.
4	Principle 4: Engagement is informed and transparent	<ul style="list-style-type: none"> <li>All relevant information was made available and people could access it.</li> <li>People understood how their views were considered, the reasons for the outcomes and the final decision that was made.</li> </ul>	Community	I felt <b>informed</b> about why I was being asked for my view, and the way it would be considered.	Likert scale - strongly disagree to strongly agree	Per cent from each response.
5	Principle 5: Engagement processes are reviewed and improved	<ul style="list-style-type: none"> <li>The engagement was reviewed and improvements recommended.</li> </ul>	Project Lead	<b>Engagement was reviewed</b> throughout the process and improvements put in place, or recommended for future engagement	<ul style="list-style-type: none"> <li>Reviewed and recommendations made</li> <li>Reviewed but no system for making recommendations</li> <li>Not reviewed</li> </ul>	Project Lead select response
6	Engagement occurs early	<ul style="list-style-type: none"> <li>Engagement occurred before or during the drafting of the planning policy, strategy or scheme when there was an opportunity for influence.</li> </ul>	Project Lead	Engagement <b>occurred early enough</b> for feedback to genuinely influence the planning policy, strategy or scheme	<ul style="list-style-type: none"> <li>Engaged when there was opportunity for input into scoping</li> <li>Engaged when there was opportunity for input into first draft</li> <li>Engaged when there was opportunity for minor edits to final draft</li> <li>Engaged when there was no real opportunity for input to be considered</li> </ul>	Project Lead select response
7	Engagement feedback was considered in the development of planning policy, strategy or scheme	<ul style="list-style-type: none"> <li>Engagement contributed to the substance of a plan or resulted in changes to a draft.</li> </ul>	Project Lead	Engagement <b>contributed to the substance of the final plan</b>	<ul style="list-style-type: none"> <li>In a significant way</li> <li>In a moderate way</li> <li>In a minor way</li> <li>Not at all</li> </ul>	Project Lead select response
8	Engagement includes 'closing the loop'	<ul style="list-style-type: none"> <li>Engagement included activities that 'closed the loop' by providing feedback to participants/ community about outcomes of engagement</li> </ul>	Project Lead	Engagement <b>provided feedback to community about outcomes</b> of engagement	<ul style="list-style-type: none"> <li>Formally (report or public forum)</li> <li>Informally (closing summaries)</li> <li>No feedback provided</li> </ul>	Project Lead select response
9	Charter is valued and useful	<ul style="list-style-type: none"> <li>Engagement is facilitated and valued by planners</li> </ul>	Project Lead	Identify <b>key strength</b> of the Charter and Guide Identify <b>key challenge</b> of the charter and Guide	<ul style="list-style-type: none"> <li>Free text response</li> </ul>	Project Lead identify key strength and challenge

## Closing the loop and reporting back

How will you respond to participants?	Who's responsible?	When will you report back?
'What we heard' summary of engagement activities and key points of feedback received during consultation, as well as an outline of the next steps. To be emailed to people who submitted feedback during consultation with the engagement evaluation survey.	Communications and Engagement team with input from Design Standard team	June 2026 (TBC)
Engagement report published on PlanSA and YourSAy websites, including detailed analysis of all submissions, how feedback was responded to, amendments to the draft design standard as a result of both stages of public engagement and evaluation of the engagement process against the Community Engagement Charter principles.	Communications and Engagement team with input from Design Standard team	Following Minister's decision
Website updates on YourSAy and PlanSA websites notifying community and stakeholders of the outcome, including PlanSA Design Standards and News pages	Communications and Engagement team	Following Minister's decision
Media announcement to notify community and stakeholders of the final decisions (at discretion of Minister's office)	Minister for Planning's office	Following Minister's decision (TBC)
Email to key stakeholders notifying them of the final decisions and any key changes as a result of public engagement.	Communications and Engagement team	Day of announcement of Minister's decision
Email to those who made a submission notifying them of the final decisions and any key changes as a result of public engagement.	Communications and Engagement team	Day of announcement of Minister's decision
Social media posts promoting the announcement, including via: <ul style="list-style-type: none"> <li>PlanSA Facebook</li> <li>SPC and DHUD LinkedIn</li> <li>YourSAy Facebook and X (Twitter)</li> </ul>	Communications and Engagement team	Following announcement of Minister's decision
Newsletter article in Planning Ahead and YourSAy monthly e-newsletters	Communications and Engagement team	Edition following announcement re Minister's decision
Planning User and Policy forums presentations sharing details of final design standard and associated documents and how consultation influenced the outcome	Design Standard team	Forum following announcement re Minister's decision