

# IN-PROGRESS SYSTEM ENHANCEMENTS

As of 1 April 2025

PlanSA is currently working on a broad suite of system enhancements that support delivering the Housing Roadmap and the Expert Panel’s Final Report and Recommendations 2023.

The nature of each enhancement will determine the work effort required, and therefore the timeframes for its implementation. This roadmap includes the proposed delivery date and the current status for each enhancement.

Planned ○○○○ Analysis ●○○○ Development ●●○○ Testing ●●●○ Release ●●●●

## Housing Roadmap

Project	Description	Delivery
Automated decision making for faster and accurate approvals	The ePlanning system will be updated to enable immediate, automated development approvals for simple ‘accepted’ and ‘deemed to satisfy’ applications where prescriptive criteria is met.	Q2 2025 ●●○○

## Expert Panel

Project	Description	Delivery
DAP Dashboard usability (Relevant Authority)	Improve the homepage dashboard of the DAP system to enable Relevant Authority users to better manage their workloads.	Q2 2025 ●●●○
DAP Dashboard usability (Referral Body users)	Improve the homepage dashboard of the DAP system for Referral Body users to enable them to better manage their workloads.	Q2 2025 ●●●○
DAP dashboard usability (Applicants)	Improve the homepage dashboard of the DAP system for applicants to enable them to better manage their workloads.	Q2 2025 ●●●○
Simplified submission form process	Improve the submission process form for applicants.	Q2 2025 ●●●○
Online P&D Code – Code formatting updates	Provide additional navigation options in ‘Browse the Planning and Design Code’ and adding section references in the full Code pdf.	Q2 2025 ●●○○
Additional payment options	Enable direct debit as a payment option for larger payment amounts. Payments are currently limited to paying by credit card.	Q2 2025 ●●○○

Project	Description	Delivery
Document management improvements	Document management features will be built into the SA Planning portal to increase upload file capacity.	Q2 2025 
Document management improvements	Document management features are being enhanced to improve file search functionality, required documentation at lodgement and to improve the use of document categories and types.	Q3 2025 
Integrated builder's licensing data	Consumer and Business Services API for the licensing register is integrated into the SA planning portal to remove the requirement for builder's data to be re-entered for each individual application.	Q3 2025 

## Regulatory Compliance

Project	Description	Delivery
Inspections Compliance PowerBI report	Update PowerBI reporting and DAP to align with changes to Practice Directions 8 and 9.	Q2 2025 
Certificate of Occupancy enhancements	The enhancements to Certificate of Occupancy include: <ul style="list-style-type: none"> <li>improvements to address selection, including linked child locations</li> <li>improve the Certificate of Occupancy tab to provide more information to the applicant following submission for an easy application process</li> <li>ability to create a new table, including linked child title locations and ability to enter additional location information, including the address of building</li> <li>moving the fee payment required at submission-</li> </ul>	Q2 2025 
Certificate of Occupancy enhancements	The enhancements to Certificate of Occupancy include: <ul style="list-style-type: none"> <li>improving the inspection nonconformance process.</li> </ul>	Q2 2025 
Resignation and reassignment of Accredited Professional from Building Consent	Improvements to accommodate the resignation and reassignment of Accredited Professionals from a Planning or Building Consent.	Q3 2025 
Restricted Development enhancements	Improvements to the Impact Assessed-Restricted Development process including development of templates, fees, tasks and workflows that are specific to the Restricted Development process.	Q3 2025 

Project	Description	Delivery
Impact Assessed – Not Restricted	Create a new Impact Assessed (Not Restricted) process for applications to be lodged and assessed within the DAP system.	Q3 2025 

## User Experience

Project	Description	Delivery
DALite Business Continuity Plan	Enable Relevant Authorities to be able to access certain features and information such as reports and templates through DALite in the event that the DAP system is partially or completely inaccessible for business continuity purposes.	Q2 2025 
Section 7 Data Extract – Significant Trees	Update GIS information to map significant trees identified within Part 10 of the Planning and Design Code so that this information is automatically populated within the Section 7 data extract (for affected council areas).	Q2 2025 
Building Notifications API	Create a generic Building Notification API that can be used by external third-party systems to submit building notifications.	Q3 2025 
Essential Safety Provision (ESP) Improvements	Ability to submit request to re-issue ESP forms without consent or development approval.	Q3 2025 
Dashboard – improvements (Part 5)	Improve the DAP system's Certificate of Occupancy dashboard to enable users to better manage their workloads.	Q3 2025 
Improved accuracy and data capture of dwelling numbers	Updates to be made to the DAP to improve the accuracy of application statistics in relation to total number of dwellings being constructed.	Q3 2025 
Concurrence to council/SPC	Concurrence to council/SPC prior to consent decision – Environment and Food Protection Area (EFPA) and Character Preservation District Overlay.	Q3 2025 
State Agencies Referral Project	Improve referral processes within the DAP for efficiency and accuracy of referral responses.	Q3 2025 
Variations Project	Improve the variation process in the system	Q4 2025 

## System Stability

Project	Description	Delivery
Appian Platform Upgrade Version 24.4	Upgrade to the Appian platform system which hosts development assessment workflow.	Q2 2025 ○○○○
Policy24 Upgrade	Upgrade to the Policy24 system which hosts Planning and Design Code.	Q2 2025 ●●○○

## Cyber Security

Project	Description	Delivery
Referral Agency and Volume Applicants multi-factor authentication set up	In-line with the South Australian Cyber Security Framework and to further secure the South Australian Government's information assets, PlanSA is implementing a new security measure for all referral agencies and volume applicant's user accounts, where a multifactor authentication method on the PlanSA DAP system will be introduced.	Q2 2025 ●●●○